

COURSE OF DEALING FRONTIER

UNDERSTANDING THE COURSE OF DEALING FRONTIER: NAVIGATING COMMERCIAL RELATIONSHIPS AND EXPECTATIONS

COURSE OF DEALING FRONTIER REPRESENTS A CRITICAL, ALBEIT SOMETIMES OVERLOOKED, ASPECT OF COMMERCIAL LAW AND BUSINESS PRACTICE, DEFINING THE UNWRITTEN RULES AND EXPECTATIONS THAT GOVERN ONGOING RELATIONSHIPS BETWEEN PARTIES. THIS CONCEPT, DEEPLY ROOTED IN CONTRACT LAW, ILLUSTRATES HOW REPEATED PATTERNS OF BEHAVIOR CAN ESTABLISH BINDING OBLIGATIONS, EVEN IN THE ABSENCE OF EXPLICIT CONTRACTUAL CLAUSES. UNDERSTANDING THIS FRONTIER IS CRUCIAL FOR BUSINESSES, AS IT CAN SHAPE LIABILITY, DICTATE PERFORMANCE, AND INFLUENCE DISPUTE RESOLUTION. THIS ARTICLE WILL DELVE INTO THE ESSENCE OF THE COURSE OF DEALING FRONTIER, EXPLORING ITS LEGAL UNDERPINNINGS, PRACTICAL IMPLICATIONS, AND THE NUANCES OF ITS APPLICATION IN VARIOUS BUSINESS CONTEXTS. WE WILL EXAMINE HOW PAST CONDUCT MOLDS FUTURE AGREEMENTS, THE REQUIREMENTS FOR ESTABLISHING A COURSE OF DEALING, AND THE POTENTIAL PITFALLS AND BENEFITS IT PRESENTS.

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WHAT IS A COURSE OF DEALING?

A COURSE OF DEALING IS ESSENTIALLY A HISTORY OF CONDUCT BETWEEN THE PARTIES TO A PARTICULAR TRANSACTION THAT IS FAIRLY TO BE REGARDED AS ESTABLISHING A COMMON BASIS OF THEIR UNDERSTANDING FOR INTERPRETING THEIR EXPRESSIONS AND OTHER CONDUCT. THINK OF IT AS THE UNSPOKEN LANGUAGE THAT DEVELOPS BETWEEN TWO BUSINESSES THAT HAVE BEEN WORKING TOGETHER FOR A WHILE. IT'S NOT ABOUT WHAT'S WRITTEN DOWN IN A FORMAL CONTRACT, BUT RATHER ABOUT HOW THEY HAVE CONSISTENTLY ACTED IN THEIR PREVIOUS DEALINGS. THIS ESTABLISHED PATTERN OF BEHAVIOR CAN BE INCREDIBLY POWERFUL, INFLUENCING HOW SUBSEQUENT AGREEMENTS OR DISPUTES ARE UNDERSTOOD AND RESOLVED.

FOR INSTANCE, IF A SUPPLIER HAS CONSISTENTLY DELIVERED GOODS TO A BUYER ON THE FIRST MONDAY OF EVERY MONTH FOR

THE PAST FIVE YEARS, AND THE BUYER HAS ALWAYS ACCEPTED THESE DELIVERIES WITHOUT COMPLAINT, THAT PATTERN OF BEHAVIOR COULD BECOME A DE FACTO TERM OF THEIR AGREEMENT. EVEN IF THE FORMAL CONTRACT DOESN'T EXPLICITLY STATE "DELIVERY ON THE FIRST MONDAY," THE CONSISTENT, ACCEPTED PAST CONDUCT CAN CREATE AN EXPECTATION AND A BINDING OBLIGATION. THIS IS THE ESSENCE OF THE COURSE OF DEALING FRONTIER – WHERE PAST ACTIONS SPEAK LOUDER THAN WRITTEN WORDS.

LEGAL BASIS OF COURSE OF DEALING

THE LEGAL FOUNDATION FOR THE CONCEPT OF A COURSE OF DEALING IS FIRMLY ESTABLISHED IN CONTRACT LAW, PARTICULARLY WITHIN THE FRAMEWORK OF THE UNIFORM COMMERCIAL CODE (UCC) IN THE UNITED STATES, WHICH GOVERNS THE SALE OF GOODS. ARTICLE 1 OF THE UCC SPECIFICALLY ADDRESSES THE USE OF COURSE OF DEALING TO INTERPRET CONTRACTUAL TERMS. IT RECOGNIZES THAT PARTIES TO A CONTRACT, ESPECIALLY IN COMMERCIAL SETTINGS, DON'T OPERATE IN A VACUUM. THEIR PRIOR INTERACTIONS AND ESTABLISHED PATTERNS OF BEHAVIOR ARE LEGITIMATE TOOLS FOR UNDERSTANDING THE INTENT AND MEANING BEHIND THEIR AGREEMENTS, BOTH EXPRESS AND IMPLIED.

THE UCC PROVISION ESSENTIALLY GIVES WEIGHT TO THE PRACTICAL REALITIES OF ONGOING BUSINESS RELATIONSHIPS. IT ACKNOWLEDGES THAT PARTIES MAY NOT SPELL OUT EVERY SINGLE DETAIL IN THEIR WRITTEN CONTRACTS, RELYING INSTEAD ON THE PREDICTABLE AND ESTABLISHED WAYS THEY HAVE CONDUCTED BUSINESS IN THE PAST. THIS LEGAL PRINCIPLE AIMS TO PREVENT PARTIES FROM LATER ASSERTING INTERPRETATIONS THAT CONTRADICT THEIR OWN PRIOR CONDUCT, THEREBY PROMOTING FAIRNESS AND PREDICTABILITY IN COMMERCIAL TRANSACTIONS. IT'S ABOUT HONORING THE ESTABLISHED UNDERSTANDING THAT HAS DEVELOPED ORGANICALLY OVER TIME.

ESTABLISHING A COURSE OF DEALING

TO SUCCESSFULLY ESTABLISH A COURSE OF DEALING, CERTAIN CRITERIA MUST BE MET. IT'S NOT ENOUGH TO HAVE A FEW ISOLATED INSTANCES OF SIMILAR BEHAVIOR. THE CONDUCT MUST BE CONSISTENT, REPEATED, AND UNDERSTOOD BY BOTH PARTIES AS SETTING A PRECEDENT. THE ACTIONS TAKEN MUST DEMONSTRATE A CLEAR PATTERN THAT BOTH PARTIES HAVE ACKNOWLEDGED, EITHER THROUGH EXPLICIT AGREEMENT OR BY THEIR CONTINUED ACCEPTANCE OF THAT PATTERN WITHOUT OBJECTION. THE DURATION AND FREQUENCY OF THE CONDUCT ARE KEY FACTORS IN DETERMINING ITS SIGNIFICANCE.

IMAGINE A SCENARIO WHERE A SOFTWARE COMPANY HAS PROVIDED MONTHLY MAINTENANCE SERVICES TO A CLIENT FOR THREE YEARS. INITIALLY, THE INVOICE FOR THESE SERVICES WAS SENT ON THE 15TH OF THE MONTH. OVER TIME, DUE TO INTERNAL PROCESSING CHANGES, THE COMPANY STARTED SENDING INVOICES ON THE 20TH OF THE MONTH, AND THE CLIENT CONSISTENTLY PAID THESE INVOICES PROMPTLY. THIS SHIFT FROM THE 15TH TO THE 20TH, IF CONSISTENTLY FOLLOWED AND ACCEPTED, COULD ESTABLISH A NEW COURSE OF DEALING REGARDING THE INVOICING SCHEDULE FOR THOSE MAINTENANCE SERVICES. IT SHOWS A CLEAR SHIFT IN PRACTICE THAT WAS IMPLICITLY ACCEPTED.

KEY ELEMENTS OF A COURSE OF DEALING

SEVERAL KEY ELEMENTS ARE CRUCIAL FOR DEMONSTRATING THE EXISTENCE OF A COURSE OF DEALING. FIRSTLY, THERE MUST BE A SEQUENCE OF PRIOR CONDUCT BETWEEN THE PARTIES INVOLVED IN THE TRANSACTION. THIS ISN'T ABOUT HOW YOU'VE DEALT WITH OTHER BUSINESSES, BUT SPECIFICALLY HOW YOU'VE DEALT WITH THIS PARTICULAR PARTY. SECONDLY, THIS CONDUCT MUST HAVE BEEN UNDERSTOOD OR REASONABLY SHOULD HAVE BEEN UNDERSTOOD BY BOTH PARTIES AS ESTABLISHING A COMMON BASIS OF THEIR UNDERSTANDING. THIS UNDERSTANDING CAN BE IMPLICIT, ARISING FROM THE CONSISTENT NATURE OF THEIR INTERACTIONS.

THE CONTINUITY AND REGULARITY OF THE CONDUCT ARE PARAMOUNT. A SINGLE INSTANCE OR A FEW SPORADIC OCCURRENCES ARE UNLIKELY TO RISE TO THE LEVEL OF A COURSE OF DEALING. THE PATTERN NEEDS TO BE SUFFICIENTLY ESTABLISHED TO CREATE A REASONABLE EXPECTATION OF FUTURE ADHERENCE. FURTHERMORE, THE CONDUCT MUST BE RELATED TO THE SPECIFIC CONTRACT OR THE TYPE OF TRANSACTION BEING EXAMINED. A HISTORY OF DEALING WITH ONE ASPECT OF A BUSINESS

RELATIONSHIP MAY NOT NECESSARILY APPLY TO ANOTHER, UNRELATED ASPECT. THE MORE SPECIFIC AND CONSISTENT THE PATTERN, THE STRONGER THE CLAIM FOR A COURSE OF DEALING.

DISTINGUISHING COURSE OF DEALING FROM OTHER CONCEPTS

IT'S IMPORTANT TO DIFFERENTIATE A COURSE OF DEALING FROM SIMILAR, YET DISTINCT, LEGAL CONCEPTS. ONE SUCH CONCEPT IS A "USAGE OF TRADE," WHICH REFERS TO ANY PRACTICE OR METHOD OF DEALING HAVING SUCH REGULARITY OF OBSERVANCE IN A PLACE, VOCATION, OR TRADE AS TO JUSTIFY AN EXPECTATION THAT THE PRACTICE OR METHOD WILL BE OBSERVED WITH RESPECT TO THE TRANSACTION IN QUESTION. A USAGE OF TRADE IS EXTERNAL TO THE SPECIFIC PARTIES' RELATIONSHIP, REFLECTING COMMON INDUSTRY PRACTICES. IN CONTRAST, A COURSE OF DEALING IS INTERNAL, ARISING FROM THE SPECIFIC HISTORY BETWEEN THE CONTRACTING PARTIES.

ANOTHER RELATED CONCEPT IS "COURSE OF PERFORMANCE." WHILE COURSE OF DEALING LOOKS AT PAST TRANSACTIONS TO INTERPRET THE PRESENT AGREEMENT, COURSE OF PERFORMANCE EXAMINES HOW THE PARTIES HAVE ACTED IN CARRYING OUT THE PRESENT CONTRACT ITSELF. FOR EXAMPLE, IF A CONTRACT FOR BUILDING A HOUSE HAS SPECIFIC PROVISIONS FOR PAYMENT MILESTONES, AND THE BUILDER CONSISTENTLY ACCEPTS A SLIGHTLY DELAYED PAYMENT WITHOUT OBJECTION ON THE FIRST TWO MILESTONES, THAT IS A COURSE OF PERFORMANCE THAT CAN INFLUENCE THE INTERPRETATION OF SUBSEQUENT PAYMENT OBLIGATIONS UNDER THAT VERY CONTRACT. COURSE OF DEALING INFORMS HOW WE UNDERSTAND THE CONTRACT FROM THE OUTSET, WHEREAS COURSE OF PERFORMANCE SHEDS LIGHT ON HOW THE CONTRACT IS BEING EXECUTED.

PRACTICAL IMPLICATIONS OF COURSE OF DEALING IN BUSINESS

THE PRACTICAL IMPLICATIONS OF A COURSE OF DEALING IN BUSINESS ARE FAR-REACHING AND CAN SIGNIFICANTLY IMPACT DAY-TO-DAY OPERATIONS AND LEGAL OUTCOMES. FOR BUSINESSES, RECOGNIZING AND UNDERSTANDING THEIR ESTABLISHED COURSE OF DEALING WITH PARTNERS, SUPPLIERS, AND CUSTOMERS IS CRUCIAL FOR MANAGING EXPECTATIONS AND MITIGATING RISKS. IT CAN SERVE AS AN INFORMAL AMENDMENT TO WRITTEN CONTRACTS, CREATING BINDING OBLIGATIONS THAT PARTIES MAY NOT HAVE EXPLICITLY CONSIDERED WHEN DRAFTING THE ORIGINAL AGREEMENT.

FOR INSTANCE, A COMPANY THAT HAS CONSISTENTLY ACCEPTED LATE PAYMENTS FROM A LONG-STANDING CLIENT WITHOUT IMPOSING LATE FEES MIGHT FIND IT DIFFICULT TO SUDDENLY START ENFORCING STRICT PAYMENT TERMS. THE ESTABLISHED COURSE OF DEALING COULD BE USED AS A DEFENSE AGAINST SUCH ENFORCEMENT, ARGUING THAT THE PRIOR CONDUCT CREATED A DIFFERENT UNDERSTANDING OF THE PAYMENT SCHEDULE. CONVERSELY, A BUSINESS MIGHT LEVERAGE ITS ESTABLISHED COURSE OF DEALING TO DEMONSTRATE THAT A PARTICULAR METHOD OF DELIVERY OR QUALITY STANDARD WAS IMPLICITLY ACCEPTED, EVEN IF NOT EXPLICITLY DETAILED IN THE CONTRACT.

COURSE OF DEALING AND CONTRACT INTERPRETATION

WHEN DISPUTES ARISE OVER THE MEANING OF CONTRACTUAL TERMS, COURTS OFTEN TURN TO A COURSE OF DEALING TO INTERPRET THE PARTIES' INTENTIONS. IF A CONTRACT IS AMBIGUOUS OR SILENT ON A PARTICULAR ISSUE, THE HISTORY OF HOW THE PARTIES HAVE BEHAVED IN SIMILAR SITUATIONS CAN PROVIDE CRITICAL EVIDENCE OF THEIR SHARED UNDERSTANDING. THIS PRINCIPLE IS PARTICULARLY IMPORTANT IN COMMERCIAL LAW, WHERE COMPLEX AGREEMENTS CAN SOMETIMES LEAVE ROOM FOR INTERPRETATION.

CONSIDER A CONTRACT FOR THE SALE OF CUSTOM-MADE WIDGETS. THE CONTRACT SPECIFIES DELIVERY "WITHIN TWO WEEKS." OVER SEVERAL PRIOR ORDERS, THE SUPPLIER CONSISTENTLY DELIVERED THE WIDGETS WITHIN 10 DAYS. IF A DISPUTE ARISES REGARDING THE DELIVERY TIME FOR A SUBSEQUENT ORDER, AND THE SUPPLIER DELIVERS IN 12 DAYS, THE BUYER MIGHT ARGUE THAT THE ESTABLISHED COURSE OF DEALING (10 DAYS) CREATED A REASONABLE EXPECTATION THAT DELIVERY WOULD OCCUR NO LATER THAN THAT. THIS PAST CONDUCT CAN BE USED TO ARGUE THAT "WITHIN TWO WEEKS" IN THIS CONTEXT IMPLICITLY MEANT "WITHIN APPROXIMATELY 10 DAYS," BASED ON THEIR CONSISTENT PRACTICE.

WHEN COURSE OF DEALING MIGHT NOT APPLY

DESPITE ITS IMPORTANCE, A COURSE OF DEALING IS NOT AN INFALLIBLE TOOL AND CAN BE OVERRIDDEN OR DEEMED INAPPLICABLE UNDER CERTAIN CIRCUMSTANCES. IF A CONTRACT CONTAINS CLEAR AND UNAMBIGUOUS LANGUAGE THAT DIRECTLY ADDRESSES THE ISSUE IN QUESTION, THAT EXPRESS LANGUAGE WILL GENERALLY TAKE PRECEDENCE OVER ANY PRIOR COURSE OF DEALING. THE PURPOSE OF COURSE OF DEALING IS TO INTERPRET, NOT TO CONTRADICT, CLEAR CONTRACTUAL TERMS. PARTIES ARE GENERALLY FREE TO MODIFY THEIR AGREEMENTS, AND IF THEY HAVE DONE SO EXPLICITLY, THE NEW TERMS WILL GOVERN.

FURTHERMORE, IF THE PARTIES HAVE EXPLICITLY AGREED TO A MODIFICATION OF THEIR PRIOR CONDUCT THROUGH A WRITTEN AMENDMENT OR A CLEAR, SUBSEQUENT ORAL AGREEMENT THAT IS ENFORCEABLE, THAT NEW AGREEMENT WILL SUPERSEDE THE OLD COURSE OF DEALING. FOR EXAMPLE, IF AFTER YEARS OF ACCEPTING LATE PAYMENTS, A SUPPLIER SENDS A FORMAL NOTICE TO A CLIENT STATING THAT ALL FUTURE PAYMENTS WILL BE DUE STRICTLY ON THE SPECIFIED DATE AND WILL INCUR LATE FEES, AND THE CLIENT ACKNOWLEDGES THIS NOTICE, THE PRIOR COURSE OF DEALING IS EFFECTIVELY NULLIFIED. THE NEW AGREEMENT, WHETHER WRITTEN OR CLEARLY COMMUNICATED AND ACCEPTED, BECOMES THE GOVERNING PRINCIPLE.

NAVIGATING THE COURSE OF DEALING FRONTIER

NAVIGATING THE COURSE OF DEALING FRONTIER REQUIRES DILIGENCE, CLEAR COMMUNICATION, AND A PROACTIVE APPROACH FROM BUSINESSES. IT INVOLVES NOT ONLY UNDERSTANDING THE HISTORY OF INTERACTIONS WITH OTHER PARTIES BUT ALSO CONSCIOUSLY SHAPING THAT HISTORY TO REFLECT DESIRED OUTCOMES. BUSINESSES SHOULD REGULARLY REVIEW THEIR ONGOING RELATIONSHIPS AND DOCUMENT KEY ASPECTS OF THEIR DEALINGS TO HAVE A CLEAR RECORD.

ONE EFFECTIVE STRATEGY IS TO ENSURE THAT WRITTEN CONTRACTS ARE AS COMPREHENSIVE AND CLEAR AS POSSIBLE, MINIMIZING AMBIGUITY THAT MIGHT INVITE RELIANCE ON PAST CONDUCT. HOWEVER, EVEN WITH WELL-DRAFTED CONTRACTS, IT IS PRUDENT TO ADDRESS ANY SIGNIFICANT DEVIATIONS FROM ESTABLISHED PATTERNS IN WRITING. IF A PARTY WISHES TO CHANGE A LONG-STANDING PRACTICE, SUCH AS PAYMENT TERMS OR DELIVERY SCHEDULES, IT IS BEST TO FORMALIZE THIS CHANGE THROUGH A WRITTEN ADDENDUM OR AMENDMENT TO THE CONTRACT. THIS PROVIDES LEGAL CERTAINTY AND AVOIDS POTENTIAL DISPUTES DOWN THE LINE.

INDUSTRY-SPECIFIC EXAMPLES

THE APPLICATION OF THE COURSE OF DEALING PRINCIPLE CAN VARY SIGNIFICANTLY ACROSS DIFFERENT INDUSTRIES, EACH WITH ITS OWN UNIQUE CUSTOMS AND PRACTICES. IN THE CONSTRUCTION INDUSTRY, FOR INSTANCE, A LONG-STANDING PRACTICE OF APPROVING CHANGE ORDERS VERBALLY BEFORE FORMAL DOCUMENTATION MIGHT BE CONSIDERED A COURSE OF DEALING, EVEN IF THE CONTRACT REQUIRES WRITTEN APPROVAL. THIS CAN LEAD TO DISPUTES IF ONE PARTY LATER DENIES THE VALIDITY OF A VERBALLY APPROVED CHANGE.

IN THE TECHNOLOGY SECTOR, ESPECIALLY IN SOFTWARE LICENSING AND SUPPORT AGREEMENTS, A CONSISTENT PATTERN OF PROVIDING SERVICES BEYOND THE STRICT SCOPE OF THE WRITTEN CONTRACT, SUCH AS OFFERING ADDITIONAL TECHNICAL ASSISTANCE OR BUG FIXES WITHOUT ADDITIONAL CHARGE, COULD ESTABLISH A COURSE OF DEALING. THIS MIGHT LEAD TO AN EXPECTATION OF CONTINUED GRATUITOUS SUPPORT, EVEN IF THE CONTRACT DOES NOT EXPLICITLY MANDATE IT. UNDERSTANDING THESE INDUSTRY-SPECIFIC NORMS IS VITAL FOR EFFECTIVE CONTRACT MANAGEMENT.

THE FUTURE OF COURSE OF DEALING

AS BUSINESS TRANSACTIONS BECOME INCREASINGLY COMPLEX AND OFTEN INVOLVE DIGITAL COMMUNICATIONS, THE INTERPRETATION AND APPLICATION OF COURSE OF DEALING MAY EVOLVE. ELECTRONIC COMMUNICATIONS, SUCH AS EMAILS AND INSTANT MESSAGES, CAN PROVIDE A RICH AND DETAILED RECORD OF A PARTIES' CONDUCT, POTENTIALLY STRENGTHENING ARGUMENTS FOR OR AGAINST THE EXISTENCE OF A COURSE OF DEALING. THE EASE WITH WHICH THESE RECORDS CAN BE CREATED

AND STORED MAY LEAD TO A GREATER RELIANCE ON THEM IN LEGAL DISPUTES.

MOREOVER, THE RISE OF AUTOMATED CONTRACTING AND SOPHISTICATED BUSINESS PLATFORMS MIGHT INTRODUCE NEW DYNAMICS. IT WILL BE INTERESTING TO SEE HOW ESTABLISHED LEGAL PRINCIPLES LIKE COURSE OF DEALING ADAPT TO THESE TECHNOLOGICAL ADVANCEMENTS. WILL ALGORITHMIC DECISION-MAKING BASED ON PAST DATA CREATE NEW FORMS OF "COURSE OF DEALING"? THE FRONTIER OF HOW WE UNDERSTAND AND APPLY THESE PRINCIPLES IS CONSTANTLY SHIFTING, DRIVEN BY INNOVATION AND THE EVOLVING NATURE OF COMMERCE ITSELF. STAYING INFORMED AND ADAPTABLE WILL BE KEY FOR BUSINESSES NAVIGATING THESE CHANGES.

FREQUENTLY ASKED QUESTIONS

Q: WHAT IS THE PRIMARY DIFFERENCE BETWEEN A COURSE OF DEALING AND A USAGE OF TRADE?

A: A COURSE OF DEALING REFERS TO THE SPECIFIC HISTORY OF CONDUCT BETWEEN THE PARTIES TO A PARTICULAR CONTRACT, ESTABLISHING A COMMON UNDERSTANDING. A USAGE OF TRADE, ON THE OTHER HAND, IS A PRACTICE OR METHOD OF DEALING THAT IS COMMONLY OBSERVED WITHIN A PARTICULAR INDUSTRY OR TRADE, AND IS EXTERNAL TO THE SPECIFIC RELATIONSHIP BETWEEN THE PARTIES.

Q: CAN A COURSE OF DEALING OVERRIDE CLEAR AND EXPLICIT TERMS IN A WRITTEN CONTRACT?

A: GENERALLY, NO. IF A CONTRACT CONTAINS CLEAR AND UNAMBIGUOUS LANGUAGE THAT DIRECTLY ADDRESSES AN ISSUE, THAT EXPRESS LANGUAGE WILL TYPICALLY TAKE PRECEDENCE OVER ANY PRIOR COURSE OF DEALING. THE PURPOSE OF COURSE OF DEALING IS TO INTERPRET AMBIGUITIES, NOT TO CONTRADICT CLEAR CONTRACTUAL TERMS.

Q: HOW MANY PAST TRANSACTIONS ARE TYPICALLY NEEDED TO ESTABLISH A COURSE OF DEALING?

A: THERE IS NO SPECIFIC NUMBER, BUT THE CONDUCT MUST BE REPEATED AND CONSISTENT ENOUGH TO ESTABLISH A COMMON BASIS OF UNDERSTANDING. A FEW ISOLATED INSTANCES ARE USUALLY NOT SUFFICIENT; THE PATTERN NEEDS TO BE REGULAR AND SUSTAINED OVER A REASONABLE PERIOD.

Q: WHAT HAPPENS IF PARTIES CONSISTENTLY DEVIATE FROM THEIR WRITTEN CONTRACT TERMS OVER TIME?

A: IF PARTIES CONSISTENTLY DEVIATE FROM THEIR WRITTEN CONTRACT TERMS AND THIS DEVIATION IS ACCEPTED BY BOTH SIDES WITHOUT OBJECTION, IT CAN POTENTIALLY ESTABLISH A COURSE OF DEALING THAT MODIFIES THE INTERPRETATION OF THOSE TERMS. THIS HIGHLIGHTS THE IMPORTANCE OF ADDRESSING DEVIATIONS FORMALLY.

Q: CAN EMAILS OR OTHER ELECTRONIC COMMUNICATIONS ESTABLISH A COURSE OF DEALING?

A: YES, ELECTRONIC COMMUNICATIONS CAN CERTAINLY ESTABLISH A COURSE OF DEALING. THE CONTENT, FREQUENCY, AND CONSISTENCY OF EMAILS, MESSAGES, OR OTHER DIGITAL INTERACTIONS CAN PROVIDE STRONG EVIDENCE OF THE PARTIES' ESTABLISHED PATTERNS OF CONDUCT AND UNDERSTANDING.

Q: IS COURSE OF DEALING APPLICABLE ONLY TO THE SALE OF GOODS, OR DOES IT APPLY TO SERVICES AS WELL?

A: WHILE THE UNIFORM COMMERCIAL CODE (UCC) SPECIFICALLY ADDRESSES COURSE OF DEALING IN RELATION TO THE SALE OF GOODS, THE UNDERLYING PRINCIPLE OF USING PAST CONDUCT TO INTERPRET AGREEMENTS IS A GENERAL CONTRACT LAW CONCEPT AND CAN BE APPLIED TO CONTRACTS FOR SERVICES AS WELL, DEPENDING ON JURISDICTION AND SPECIFIC CASE LAW.

Q: HOW CAN A BUSINESS PROTECT ITSELF FROM AN UNINTENDED COURSE OF DEALING BEING ESTABLISHED?

A: BUSINESSES CAN PROTECT THEMSELVES BY ENSURING THEIR WRITTEN CONTRACTS ARE AS CLEAR AND COMPREHENSIVE AS POSSIBLE, EXPLICITLY STATING THAT NO DEVIATION FROM THE WRITTEN TERMS WILL BE CONSIDERED A MODIFICATION UNLESS IT IS IN WRITING AND SIGNED BY BOTH PARTIES. REGULAR REVIEW OF COMMUNICATIONS AND PROMPT OBJECTION TO ANY UNWANTED DEVIATIONS ARE ALSO CRUCIAL.

Q: WHAT IS THE ROLE OF "COURSE OF PERFORMANCE" IN RELATION TO COURSE OF DEALING?

A: COURSE OF DEALING LOOKS AT PAST TRANSACTIONS TO INTERPRET THE PRESENT AGREEMENT, WHILE COURSE OF PERFORMANCE EXAMINES HOW THE PARTIES HAVE ACTED IN CARRYING OUT THE PRESENT CONTRACT ITSELF. BOTH ARE USED TO UNDERSTAND THE PARTIES' INTENTIONS, BUT THEY FOCUS ON DIFFERENT TIMEFRAMES OF CONDUCT.

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