

competitive analysis statistics managers

Navigating the Landscape: Essential Competitive Analysis Statistics for Today's Managers

In the dynamic world of business, understanding the competitive landscape is not merely an advantage; it's a necessity for survival and growth. For managers, this means leveraging data-driven insights through rigorous competitive analysis. This article delves into the critical role of competitive analysis statistics, providing managers with the foundational knowledge to identify key performance indicators (KPIs), interpret data effectively, and make informed strategic decisions. We will explore the types of data crucial for this analysis, the methodologies for gathering and interpreting them, and how to translate these statistics into actionable strategies that drive business success. From market share trends to customer sentiment, mastering these competitive analysis statistics empowers managers to stay ahead of the curve.

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Why Competitive Analysis Statistics Matter for Managers

In today's hyper-competitive business environment, managers are constantly under pressure to make informed decisions that drive profitability and sustained growth. Competitive analysis statistics provide the empirical foundation for these decisions. Without a clear understanding of how one's company performs relative to its rivals, strategic planning can become guesswork, leading to missed opportunities and costly missteps. Managers need to move beyond intuition and rely on hard data to understand market dynamics, customer preferences, and the strategic moves of competitors. These statistics are not static; they are dynamic indicators that reflect the ever-evolving market landscape.

The primary reason competitive analysis statistics are indispensable for managers is their ability to provide an objective benchmark. They offer a clear, data-driven perspective on where a company stands in relation to its peers. This allows for the identification of areas of excellence and areas requiring improvement. Furthermore, understanding competitor statistics can reveal unmet customer needs or emerging market trends that can be capitalized upon. Effectively utilizing these numbers enables managers to allocate resources more efficiently, refine product offerings, and develop more impactful marketing and sales strategies. Ultimately, a robust understanding of competitive analysis statistics is synonymous with a manager's ability to lead their organization to a competitive advantage.

Key Areas of Competitive Analysis and Relevant Statistics

To conduct a comprehensive competitive analysis, managers must focus on several key areas, each underpinned by specific types of statistics. Understanding these areas and the associated data points allows for a holistic view of the competitive landscape and one's position within it.

Market Share and Growth Statistics

Market share is a fundamental metric that indicates a company's proportion of total sales in a specific market. Tracking market share over time, alongside industry growth rates, is crucial. Managers need to monitor how their market share is trending—is it increasing, decreasing, or remaining stagnant? Comparing this trend to the overall market growth provides vital context. For instance, if the market is growing at 10% but your market share is declining, it signifies a significant competitive challenge. Key statistics here include:

- Total market size (in revenue or units)
- Your company's market share percentage
- Competitors' market share percentages
- Market growth rate (CAGR - Compound Annual Growth Rate)
- Year-over-year market share changes

Product and Service Performance Metrics

Understanding how your products and services stack up against the competition is paramount. This involves analyzing features, quality, reliability, and customer satisfaction with offerings. Managers should look at statistics related to product defect rates, warranty claims, customer reviews, and feature comparisons. If competitors consistently receive higher ratings for specific features or have lower defect rates, it highlights areas where product development and quality control need enhancement. This data informs product roadmaps and innovation efforts.

- Product defect rates (internal vs. competitor benchmarks)
- Customer satisfaction scores (CSAT) related to specific product features
- Net Promoter Score (NPS) by product/service
- Feature parity and differentiation analysis
- Customer support ticket resolution times

Pricing and Profitability Benchmarks

Price is a significant factor in customer purchasing decisions. Managers must analyze competitor pricing strategies, discount structures, and overall value propositions. Beyond list prices, it's essential to understand promotional pricing, bundled offerings, and the perceived value for money. Profitability benchmarks, such as gross profit margins and net profit margins, provide insights into the financial health and operational efficiency of competitors. If competitors consistently offer lower prices while maintaining healthy margins, it might indicate superior cost management or economies of scale.

- Average selling price (ASP) for comparable products/services
- Discounting practices and frequency
- Pricing tiers and packaging models
- Gross profit margin percentage
- Net profit margin percentage

Customer Acquisition and Retention Data

The cost of acquiring a new customer (CAC) and the lifetime value (LTV) of a customer are critical metrics. Managers need to compare their CAC and LTV ratios against competitors. A lower CAC and a higher LTV indicate greater efficiency in acquiring and retaining profitable customers. Analyzing customer churn rates and the reasons for churn, as reported by customers or through market research, is equally important. Understanding why customers leave and where they go can reveal competitive strengths or weaknesses in customer loyalty programs and relationship management.

- Customer Acquisition Cost (CAC)
- Customer Lifetime Value (LTV)
- Customer churn rate

- Repeat purchase rate
- Average customer lifespan

Marketing and Sales Effectiveness Indicators

Evaluating the effectiveness of marketing and sales efforts is crucial. This involves analyzing competitor spending on advertising, their lead generation strategies, sales conversion rates, and sales team productivity. Metrics such as website traffic sources, social media engagement, and content marketing performance can reveal how competitors are reaching and influencing their target audiences. Understanding their sales cycle length and close rates can also provide valuable insights into their sales process efficiency.

- Marketing spend as a percentage of revenue
- Website traffic and conversion rates
- Social media engagement metrics (likes, shares, comments)
- Sales conversion rates
- Sales cycle length

Digital Presence and Online Engagement

In the digital age, a company's online presence is a direct reflection of its market visibility and customer interaction. Managers should analyze competitor website traffic, search engine rankings, social media follower growth, and online sentiment. Tools that track brand mentions and online reviews provide a wealth of information about customer perceptions. High rankings in search results for key terms and a strong, engaged social media presence often correlate with higher brand awareness and customer loyalty. Examining competitor SEO strategies, content marketing efforts, and online advertising campaigns offers valuable data for optimizing one's own digital strategy.

- Website domain authority and ranking
- Search engine rankings for target keywords
- Social media follower counts and engagement rates
- Online review scores and sentiment analysis
- Backlink profiles of competitors

Innovation and R&D Investments

Long-term competitive advantage often hinges on innovation. Managers should track competitor investments in research and development (R&D), patent filings, and the introduction of new products or technologies. The pace at which competitors launch new features or entirely new product lines can signal their commitment to innovation and their ability to disrupt the market. Understanding patent portfolios can reveal a competitor's strategic focus and potential future product developments. This area requires a forward-looking perspective to anticipate market shifts.

- R&D expenditure as a percentage of revenue
- Number of new product/feature launches per year
- Patent filings and granted patents
- Investment in new technologies
- Partnerships and acquisitions for technological advancement

Gathering and Analyzing Competitive Data: Methodologies

Effective competitive analysis relies on robust data gathering and analytical methodologies. Managers need to employ a systematic approach to ensure the data collected is accurate, relevant, and actionable. This involves a combination of internal data analysis, external research, and leveraging specialized tools.

Primary Data Collection Techniques

Primary data is information collected directly from its source. For competitive analysis, this can involve direct observation, customer surveys, and direct interaction with sales teams and customers. Mystery shopping can reveal competitor sales tactics and product presentation. Conducting customer interviews or focus groups can uncover perceptions about competitor products and services. Gathering feedback from your own sales team about competitor strengths and weaknesses in the field is also invaluable primary data.

- Customer surveys and feedback
- Mystery shopping and product trials
- Sales team interviews and feedback
- Focus groups with target consumers
- Direct observation of competitor activities

Secondary Data Sources for Competitive Insights

Secondary data is information that has already been collected by others. This is often more accessible and can provide a broad overview of the market and competitors. Sources include industry reports, financial statements (for publicly traded companies), market research databases, government statistics, trade publications, news articles, and competitor websites. Analyzing competitor annual reports and investor presentations can reveal strategic priorities and financial performance.

- Industry analyst reports (e.g., Gartner, Forrester)
- Publicly available financial statements and SEC filings
- Market research databases (e.g., Statista, IBISWorld)
- Trade publications and industry journals
- News articles and press releases
- Competitor websites and investor relations materials
- Government economic data and census information

Tools and Technologies for Analysis

A range of specialized software and tools can automate and enhance the competitive analysis process. These tools help in collecting, organizing, and visualizing data, making complex information more digestible. For digital competitive analysis, tools like SEMrush, Ahrefs, and SimilarWeb are invaluable for tracking website traffic, SEO performance, and backlink profiles. Social media monitoring tools can track brand mentions and sentiment, while CRM systems can help manage customer data and identify trends. Business intelligence platforms can integrate data from various sources for comprehensive analysis.

- SEO and SEM tools (e.g., SEMrush, Ahrefs, Moz)
- Website analytics platforms (e.g., Google Analytics)
- Social media monitoring and listening tools (e.g., Brandwatch, Sprout Social)
- Customer Relationship Management (CRM) systems
- Business Intelligence (BI) software
- Data visualization tools (e.g., Tableau, Power BI)

Interpreting Competitive Analysis Statistics: What the Numbers Mean

Gathering data is only the first step; the true value lies in interpreting these statistics to extract meaningful insights. Managers must be able to translate raw numbers into a strategic understanding of their competitive position.

Benchmarking Against Competitors

Benchmarking involves comparing your company's performance metrics against those of your competitors. This allows you to identify areas where you excel and areas where you lag behind. For example, if your customer retention rate is significantly lower than the industry average or a key competitor's, it signals a need to investigate and improve your retention strategies. Conversely, if your digital ad click-through rates are higher, it suggests that your online advertising is resonating well with the target audience.

The process of benchmarking requires careful selection of comparable competitors and relevant metrics. It's not just about looking at the highest numbers; it's about understanding the context and what drives those numbers. A manager might see a competitor with higher market share and ask: Is this due to aggressive pricing, superior product features, or a more effective marketing campaign? The answer to these questions helps inform strategic adjustments.

Identifying Trends and Patterns

Competitive analysis statistics are most powerful when viewed over time. Looking at trends allows managers to spot emerging patterns in market behavior, customer preferences, and competitor strategies. Is a competitor consistently increasing their R&D investment? Are customer satisfaction scores for a particular product category trending downwards across the board? Identifying these patterns enables proactive decision-making, allowing you to either capitalize on emerging opportunities or mitigate potential threats before they become critical issues.

For instance, a consistent decline in a competitor's social media engagement might indicate a shift in their audience or a less effective social media strategy, creating an opening for your brand to increase its presence. Similarly, an upward trend in customer reviews praising a competitor's new feature suggests that this feature is a significant value driver for customers.

Assessing Strengths and Weaknesses

By comparing your performance data against competitors, you can clearly identify your company's strengths and weaknesses relative to the market. If your customer acquisition cost is significantly lower than your peers, that's a clear strength that you can leverage. Conversely, if your product defect rate is higher, that represents a weakness that needs immediate attention. This SWOT (Strengths, Weaknesses, Opportunities, Threats) analysis, informed by quantitative data, provides a solid foundation for strategic planning.

It's important to be honest and objective in this assessment. Overlooking a weakness due to internal bias can be detrimental. Managers should use data to validate their perceptions and ensure that

strategic decisions are based on reality rather than assumption. For example, if internal perception is that customer service is excellent, but customer satisfaction scores and competitor benchmarks suggest otherwise, the data should guide the improvement efforts.

Forecasting Future Market Movements

Understanding current and past competitive statistics can also help in forecasting future market movements and competitor actions. By analyzing trends in market share, R&D spending, and product launches, managers can anticipate where the market is heading and how competitors are likely to position themselves. For example, if a competitor is heavily investing in a new technology, it's reasonable to predict that they will soon launch products incorporating that technology, potentially disrupting the existing market.

This predictive capability allows businesses to prepare for future challenges and opportunities. It can inform decisions about future product development, market entry strategies, and even potential mergers or acquisitions. A manager who can anticipate a competitor's next move has a significant strategic advantage.

Translating Competitive Analysis Statistics into Actionable Strategies

The ultimate goal of competitive analysis statistics is to inform and shape business strategy. Raw data, however insightful, must be translated into concrete actions that drive tangible results.

Product Development and Differentiation

Statistics revealing customer preferences and competitor product features can directly influence product development roadmaps. If analysis shows that competitors are excelling in a particular feature area that your customers also value, it signals an opportunity to enhance your own offering or develop a new product that addresses this need. Conversely, if your product consistently outperforms competitors on specific metrics, you can emphasize these strengths in your marketing and sales materials. Understanding competitor pricing alongside feature sets also helps in identifying optimal pricing strategies for new or improved products.

For example, if customer feedback and competitor analysis show a strong demand for eco-friendly packaging, and competitors are not yet offering it, this presents a clear differentiation opportunity. Conversely, if competitors offer a significantly more robust mobile application, investing in your app's development becomes a strategic imperative.

Pricing Strategies and Optimization

Competitive pricing statistics are essential for setting optimal price points that balance market competitiveness with profitability. If your prices are consistently higher than competitors for similar products, you need to understand why. Is it due to higher quality, better brand recognition, or simply less efficient cost structures? If your product offers superior value, you may be able to justify

a premium price. If not, you may need to adjust pricing, focus on cost reduction, or highlight your unique selling propositions more effectively. Analyzing competitor promotional activities also helps in planning your own discount and loyalty programs.

A manager might review competitor price lists and promotional offers to identify any pricing gaps or opportunities for bundling. If competitors are offering package deals that include complementary services, it might be strategic to explore similar offerings. Alternatively, if competitors are consistently underselling, it might signal an unsustainable pricing strategy that presents a future opportunity.

Marketing and Sales Campaign Enhancement

Insights from competitive analysis can significantly refine marketing and sales campaigns. By understanding which channels competitors are using effectively, what messaging resonates with customers, and their typical promotional cycles, you can optimize your own outreach. For instance, if competitor data shows high engagement rates on a particular social media platform, it might be worth increasing your investment in that channel. Similarly, if competitor marketing copy emphasizes specific benefits, you can analyze whether your own messaging effectively addresses these points or highlights your unique advantages.

Analyzing competitor ad spend and targeting can reveal effective strategies for reaching specific customer segments. If competitors are seeing success with influencer marketing, it's an avenue to explore. Furthermore, understanding competitor sales cycles and conversion tactics can inform training for your own sales team, helping them to overcome objections and close deals more effectively.

Customer Experience Improvement

Customer experience is a critical differentiator. Statistics on customer satisfaction, churn reasons, and competitor service levels provide a roadmap for improvement. If your competitor consistently scores higher on customer support responsiveness, it's a clear signal to invest in training, staffing, or technology for your support team. Analyzing online reviews and social media sentiment can highlight specific pain points or areas of delight that customers experience with your brand and your competitors' brands.

For example, if a significant number of customers cite slow response times as a reason for churn, and competitor data shows faster response times, this becomes a priority for improvement. Implementing strategies to reduce wait times, enhance self-service options, or personalize customer interactions can lead to greater loyalty and positive word-of-mouth.

Identifying New Market Opportunities

Competitive analysis can uncover underserved market segments or emerging trends that competitors have not yet fully addressed. By examining competitor market share across different demographics or geographic regions, you might identify opportunities to expand your reach. Similarly, tracking competitor product development can reveal emerging technologies or consumer demands that you can get ahead of. This proactive approach to market expansion is crucial for long-term growth.

For instance, if competitor analysis shows a strong, untapped demand for a specific product feature

in a particular region, this could signal an opportunity for market entry or targeted product development. Analyzing competitor partnerships might also reveal strategic alliances that open up new distribution channels or customer bases.

Mitigating Competitive Threats

Understanding competitor strategies and potential moves is key to mitigating threats. If a competitor is known for aggressive pricing, you need a strategy to respond without eroding your own profitability, perhaps by focusing on value-added services or superior customer support. If a competitor is heavily investing in a new technology that could disrupt your market, you need to assess your own preparedness and potentially invest in similar advancements or develop alternative strategies. This proactive defense is vital for maintaining market position.

For example, if a competitor is acquiring smaller companies to gain market share or technological advantage, this signals a potential threat to your own stability. Managers need to evaluate the impact of such acquisitions and consider defensive or counter-strategic actions, such as organic growth acceleration or strategic alliances.

Challenges and Best Practices in Competitive Analysis Statistics

While the value of competitive analysis statistics is undeniable, managers often face several challenges in its execution. One primary difficulty is the accessibility and accuracy of data, particularly for private companies or those in rapidly evolving markets. Publicly available data may be incomplete or outdated, requiring more sophisticated research methods. Another challenge is the sheer volume of data; sifting through it to find the most relevant insights can be time-consuming and require specialized analytical skills and tools. Furthermore, interpreting data without bias and avoiding confirmation bias—the tendency to seek out information that confirms pre-existing beliefs—is critical for objective decision-making.

To overcome these challenges, adopting best practices is essential. Firstly, define clear objectives for your competitive analysis. What specific questions are you trying to answer? This focus will guide your data collection and analysis. Secondly, use a multi-faceted approach to data collection, combining primary and secondary sources to ensure data accuracy and completeness. Thirdly, leverage technology; invest in tools that can automate data gathering, analysis, and visualization. Fourthly, establish a regular cadence for competitive analysis; it should not be a one-time event but an ongoing process. Finally, foster cross-functional collaboration; involve teams from marketing, sales, product, and finance to gain diverse perspectives and ensure that insights are integrated across the organization. Regularly reviewing and updating your competitive intelligence framework will ensure its continued relevance and effectiveness.

Conclusion: Leveraging Competitive Analysis Statistics for Managerial Success

In conclusion, competitive analysis statistics are fundamental tools for any manager aiming to navigate and succeed in today's complex business landscape. By systematically gathering, analyzing, and interpreting data related to market share, product performance, pricing, customer behavior, marketing effectiveness, digital presence, and innovation, managers can gain a profound understanding of their competitive environment. The ability to benchmark against rivals, identify key trends, assess strengths and weaknesses, and forecast future market movements empowers strategic decision-making across all functional areas of the business.

Translating these statistical insights into actionable strategies—from refining product development and optimizing pricing to enhancing marketing campaigns and improving customer experiences—is where true competitive advantage is forged. While challenges in data acquisition and interpretation exist, embracing best practices like clear objective setting, multi-faceted data collection, technological leverage, and cross-functional collaboration ensures that competitive analysis remains a powerful, ongoing engine for growth and sustainability. Ultimately, managers who effectively harness the power of competitive analysis statistics are better equipped to anticipate change, seize opportunities, mitigate threats, and lead their organizations to sustained success.

Frequently Asked Questions

What are the most common metrics managers track for competitive analysis?

Managers most commonly track market share, pricing strategies, product features, customer acquisition cost (CAC), customer lifetime value (CLV), and brand sentiment of competitors.

How has the rise of AI impacted competitive analysis for managers?

AI has enabled faster data collection and analysis, identification of subtle trends, predictive modeling of competitor actions, and automated sentiment analysis, allowing managers to gain deeper insights more efficiently.

What are the biggest challenges managers face in conducting competitive analysis today?

Key challenges include data overload, discerning credible information from noise, the rapid pace of market change, understanding the nuanced strategies of digital-native competitors, and integrating insights into actionable strategies.

How can managers effectively use competitive analysis data to inform product development?

Managers can use it to identify feature gaps, understand customer preferences for competitor products, benchmark performance against rivals, and anticipate future market needs by observing competitor innovations.

What's a key statistical approach managers should consider for analyzing competitor pricing?

Regression analysis can be used to understand the relationship between competitor pricing and factors like features, quality, and market demand. A/B testing competitor price points (where ethical and feasible) can also reveal price elasticity.

How can managers measure the ROI of their competitive analysis efforts?

ROI can be measured by tracking improvements in market share, increased revenue from strategies informed by competitive analysis, reduced customer churn due to competitive threats, and faster time-to-market for new products.

What are the most important statistical 'red flags' managers should look for in competitor performance data?

Significant and sustained drops in market share, rapid increases in competitor customer acquisition cost, declining customer satisfaction scores, and a widening gap in key product feature adoption are critical red flags.

How can managers leverage social media analytics for competitive intelligence?

Managers can track competitor brand mentions, analyze sentiment, identify trending topics related to competitors, understand competitor customer engagement, and monitor influencer activity to gauge market perception and strategy.

What's a common misconception managers have about competitive analysis statistics?

A common misconception is that focusing solely on quantitative data is sufficient. Effective competitive analysis requires a blend of quantitative metrics and qualitative insights to understand the 'why' behind the numbers.

How can managers ensure their competitive analysis remains relevant in a fast-changing market?

Regularly updating data sources, automating data collection where possible, focusing on leading indicators (not just lagging ones), and fostering a culture of continuous learning and adaptation are crucial for maintaining relevance.

Additional Resources

Here are 9 book titles related to competitive analysis, statistics, and managers:

1.

The Competitive Analyst's Statistical Toolkit

This book provides managers with a practical guide to applying statistical methods for effective competitive analysis. It covers essential techniques like regression analysis, market segmentation, and predictive modeling, demystifying complex statistical concepts for business decision-makers. The focus is on actionable insights derived from data, enabling managers to understand market trends, competitor strategies, and customer behavior with greater precision.

2.

Data-Driven Strategy: Leveraging Statistics for Market Dominance

Designed for managers aiming to gain a competitive edge, this title explores how to harness statistical analysis to inform strategic planning. It delves into interpreting market data, identifying key performance indicators, and forecasting future outcomes with statistical rigor. The book emphasizes building a robust data-driven culture within organizations to support informed competitive decision-making.

3.

Statistical Forecasting for Competitive Advantage

This resource equips managers with the statistical tools necessary to predict market shifts and competitor actions accurately. It covers various forecasting techniques, from time-series analysis to scenario planning, and explains how to interpret the results in a business context. The ultimate goal is to enable managers to proactively adapt strategies and maintain a strong competitive position.

4.

Understanding Your Rivals: A Manager's Guide to Competitive Benchmarking

This book focuses on the practical application of statistical methods for understanding and benchmarking competitors. Managers will learn how to gather relevant data, analyze competitor performance using statistical metrics, and identify areas for improvement within their own organizations. It provides a framework for translating raw data into strategic intelligence that drives competitive action.

5.

The Manager's Handbook of Competitive Intelligence Statistics

A comprehensive manual for managers seeking to deepen their understanding of competitive intelligence through statistical analysis. It covers a broad range of statistical applications, from market share calculations and pricing analysis to customer lifetime value estimation. The book aims to empower managers with the analytical skills needed to uncover hidden patterns and gain a

significant competitive advantage.

6.

Actionable Insights: Statistics for Strategic Competitive Analysis

This title bridges the gap between statistical theory and practical business application for managers. It demonstrates how to use statistical analysis to extract actionable insights from competitive data, leading to more effective strategies. The book emphasizes the importance of clear communication of statistical findings to stakeholders for better decision-making.

7.

Predictive Analytics for Competitive Managers

Managers will discover how predictive analytics, powered by statistical models, can offer a significant competitive edge in this insightful book. It explores techniques for forecasting customer behavior, identifying emerging market opportunities, and anticipating competitor moves. The content is geared towards translating complex analytical outputs into tangible strategic advantages for business leaders.

8.

The Statistical Interpreter: Making Sense of Competitive Market Data

This book is designed to help managers effectively interpret and utilize statistical data in the context of competitive analysis. It breaks down complex statistical concepts into digestible components, providing managers with the confidence to ask the right questions of their data. The focus is on transforming raw numbers into clear, actionable intelligence that informs strategic decisions.

9.

Quantifying Competition: Statistical Tools for Market Analysis Managers

This title focuses on the quantitative side of competitive analysis, providing managers with essential statistical tools and methodologies. It covers how to measure market dynamics, assess competitor strengths and weaknesses, and evaluate the impact of strategic initiatives using statistical evidence. The book aims to enhance managers' ability to make data-backed decisions in a competitive landscape.

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